

Home Phone Call Forward Guide

WHAT IS CALL FORWARD - IMMEDIATE?

Call Forward Immediate will always forward all calls to your phone number to a different phone number as soon as they arrive. It overrides all other Call Forward features except for Call Forward - Selected Callers.

Please note that calls may not be forwarded to some numbers (e.g. international numbers and 000).

INSTRUCTIONS FOR USE

To turn Call Forward - Immediate on:



To turn Call Forward - Immediate off:



To check if Call Forward - Immediate is on or off:



WHAT IS CALL FORWARD - NO ANSWER?

If a call to your phone number is not answered, Call Forward No Answer will forward the call to a different phone number.

Please note that calls may not be forwarded to some numbers (e.g. international numbers and 000).

INSTRUCTIONS FOR USE

To turn Call Forward - No Answer on:



To set the destination and 'time in seconds' before the call is forwarded:



The default 'time in seconds' is 20 seconds (approximately 7 rings). This can be set from 5 to 60 seconds.

To turn Call Forward - No Answer off:



To check if Call Forward - No Answer is on or off:



WHAT IS CALL FORWARD - BUSY?

If someone calls your phone number while it is engaged, Call Forward Busy will forward the call to a different phone number.

Please note that calls may not be forwarded to some numbers (e.g. international numbers and 000).

INSTRUCTIONS FOR USE

To forward all incoming calls on busy:



To turn Call Forward - Busy off:



To check if Call Forward - Busy is on or off:



WHAT IS CALL FORWARD - SELECTED CALLERS?

Call Forward Selected Caller will immediately forward all calls from up to 15 phone numbers to a different phone number. It will override any other active Call Forward features.

Please note that calls may not be forwarded to some numbers (e.g. international numbers and 000).

INSTRUCTIONS FOR USE

To turn Call Forward - Selected Callers on:



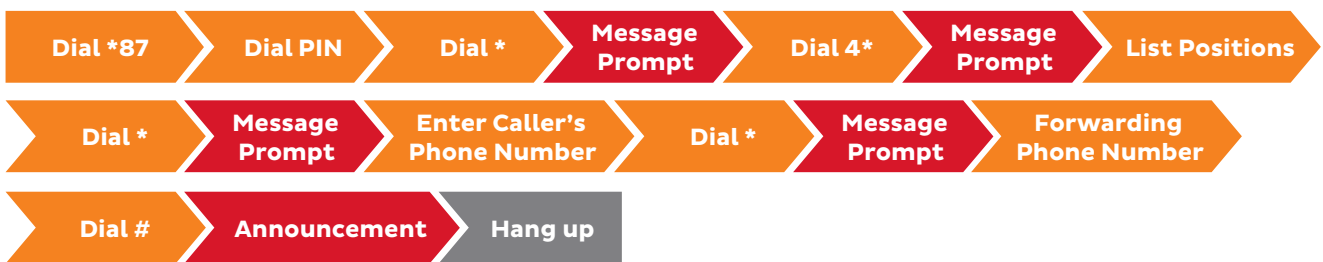
To turn Call Forward - Selected Callers off:



To check if Call Forward - Selected Callers is on or off:



To set up an entry in your 'selected callers list':



To check what number is in a particular position in your 'selected callers list':



To remove a number from your 'selected callers list':



To set up an entry in your 'selected callers list':



WHAT IS REMOTE ACCESS?

Remote Access lets you control your Call Waiting, Call Forwarding and Call Control features from a different phone service (e.g. mobile phone). This requires a PIN – by default, this is usually the last 4 or 6 digits of your phone number.

When using Remote Access, you can only make one change per call.

INSTRUCTIONS FOR USE

To access Remote Access:



Once you have accessed Remote Access, you can then dial the sequence for the feature you want to change.

For example, to turn on Call Forward Immediate using Remote Access:

