

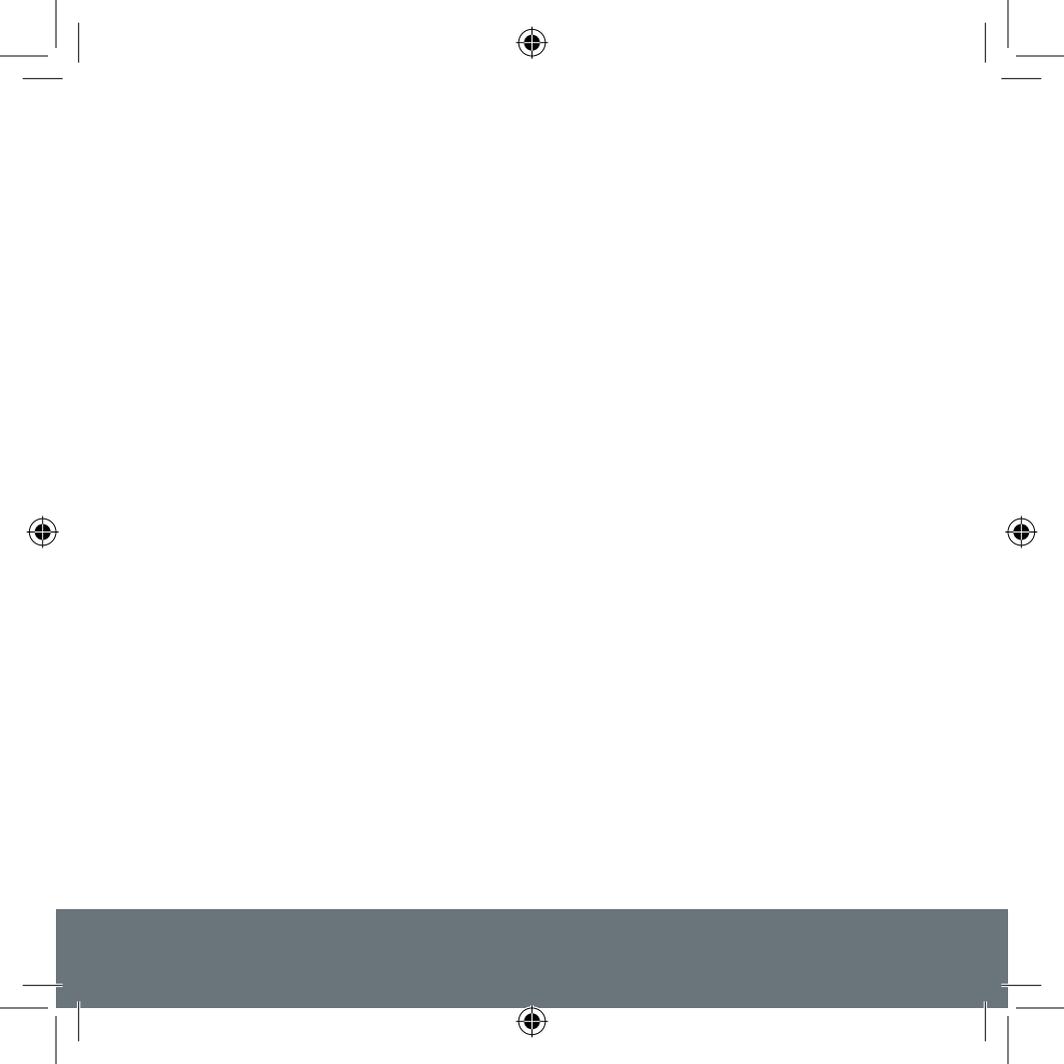
USB modem software installation guide

Read
this
first



Get iiNet mobile broadband running on your PC or laptop

iiNet
connect better

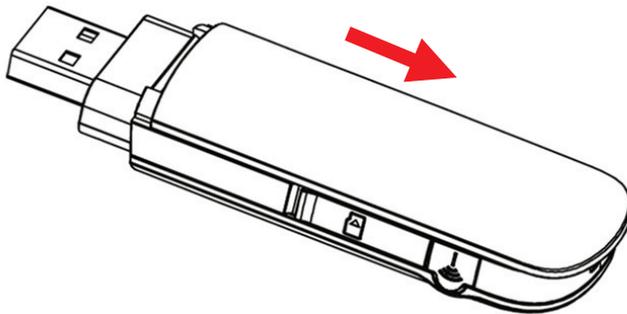


Check your system requirements

- 1 x USB port (USB 1.0 or 2.0*)
- **PC** - Windows 7, Vista, XP or
Mac - OS X 10.4.11 and above.
- You need to have **Administrator** rights to install and run the software
- We suggest you switch off your anti-virus software before installing the USB modem. In some cases protection software can prevent automatic installation.
- Start the installation manually by clicking **Autorun** if required.

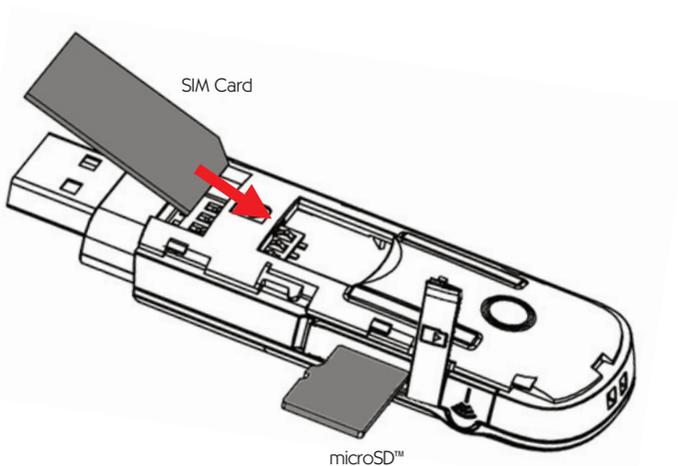
I. Open the modem top cover

- Slide off the modem top cover to access the SIM slot.



2. Insert your SIM card into the USB modem

- Insert the SIM card with the gold contacts facing down and the bevelled edge on the left hand side as shown.



- Optional: Insert a microSD™ card to use the modem as an external storage device.

3. Connect the USB modem to your PC

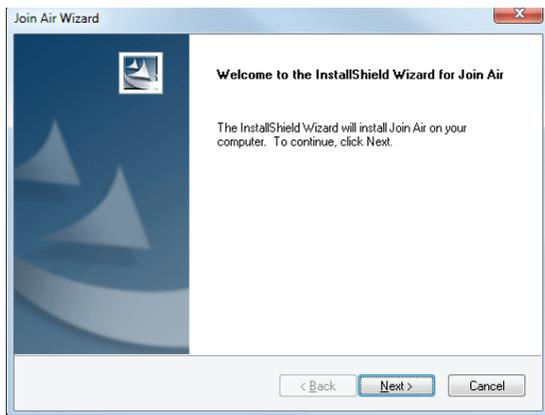
- The computer must be switched ON and fully booted up.
- Plug in the USB modem. The computer will start the Install Shield Wizard.
- **Windows users:** Browse the **Join Air** folder, double click **Autorun.exe**.
MAC users: Go to Computer, open the CD-ROM named **Join Air**, and double click the **Join Air** icon.
- Follow the installation prompts to complete the installation.
- The Connection Manager software will start automatically and continue installing.

4. Installation details

Screen shots are shown for Windows 7.

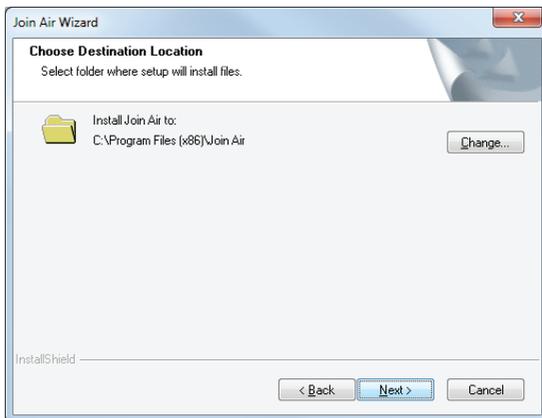
Other systems will follow a similar but not necessarily identical process.

Click **Next** to continue.



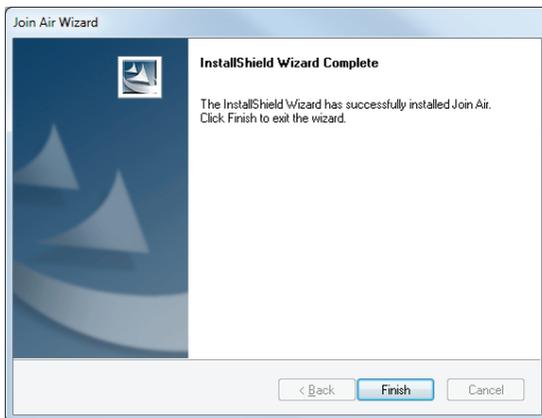
3. Installation continued

Click **Next** to accept the default location or press **Change** to specify your own path. The installation takes a few minutes to complete.



4. Installation continued

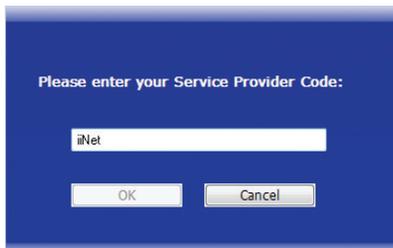
Press **Finish** to complete -
The drivers continue to install for a few minutes..



4. Installation continued

Enter the service provider code for your device. This sets the correct APN for your service.

If you skip this step the modem might not connect to your service provider. Check Settings > Connection.



A screenshot of a blue dialog box with white text. The text reads "Please enter your Service Provider Code:". Below this is a white text input field containing the text "iNet". At the bottom of the dialog are two buttons: "OK" and "Cancel".

5. Connection Manager

Press '**Connect**' to get online.



- I Network signal strength.
- 2 P = Packet switched, C = Circuit switched, R = Roaming.
- 3 Current network type.
- 4 Help, Minimize, Exit.
- 5 Log, Diagnostics, Help, Exit.
- 6 Connect
- 7 Data Records
- 8 Settings
- 9 Phonebook
- 10 SMS
- II Device status

6. Using the modem as a mass storage device

Insert a microSD™ memory card up to 32GB to use as a mass storage device.

- Safely remove your modem from your computer.
- Open the modem side cover to access the microSD™ slot.
- Check the correct orientation and carefully insert the microSD™ card.
- The microSD™ card will appear as an external drive on your computer system

7. Using an external antenna

- Open the antenna port cover to access the antenna connector.
- Carefully connect your external antenna. The connector type is TS9.

8. Safe removal of the modem from your computer

Whenever you need to remove the modem from your computer please close the Connection Manager and use Safely Remove Hardware or Eject for MAC OS. If you remove the device while the Connection Manager is still active it is possible to corrupt the local Phonebook file.

9. Uninstall the modem software

Windows: Start > Programs > Join Air > Uninstall

MAC OS X: Applications > Uninstall Join Air

Modem status

Red: Offline. Not registered on the network.

Green Solid: Registered on the 2G network.

Green Blinking: Active data transfer on the 2G network.

Blue Solid: Registered on the 3G network.

Blue Blinking: Active data transfer on the 3G network.

Troubleshooting tips - In the event of issues

- Install and test the modem in another computer.
- Check your SIM card is working in another device - eg mobile.
- Insert a known working SIM card into your modem.
- Confirm your account is active - contact your service provider.
- Uninstall the modem and re-install using Windows 'Safe Mode' - consult a PC technician for help if required (PC only).
- With the modem inserted check Device Manager to make sure the drivers are installed. See www.zte.com.au/optus for more help.



iiNet Support

13 22 58
support@iinet.net.au

iinet
connect better

iimbbpl020iliv001

