MobiiConnect 4G Manual



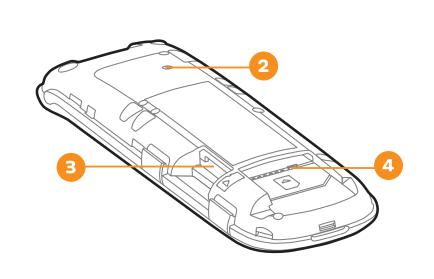


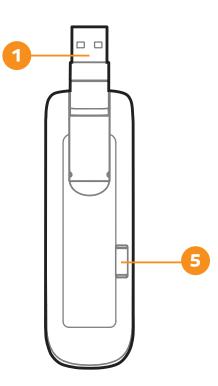
MobiiConnect 4G Overview	4
ED indicators guide	5
Manually running the installation software	6
ogging in to the Web Management page	7
Web Management - Status icons	8
Web Management Home Page	9
Web Management - Information tab	10
nformation > Statistics	11
nformation > Data Limit Settings	12
Web Management - SD Card tab	13
Web Management – SMS tab	14
Web Management – Phonebook tab	14
Web Management - Settings tab	14
Settings > Network Settings > Dial up Settings	15
Settings > Network Settings > Network selection	16
Settings > Network Settings > APN	17
Settings > Wi-Fi Settings > Basic Settings	18
Settings > Wi-Fi Settings > Advanced Settings	19
Settings > WPS	20
Settings > Device settings > Account Management	21

Settings > Device settings > PIN Management	21
Settings > Device settings > Reset	23
Settings > Device settings > Power Save	24
Settings > Device settings > Update Management	24
Settings > Firewall > Port Filtering	25
Settings > Firewall > Port Mapping	26
Settings > Firewall > System Security	27
Settings > DMZ	27
Settings > Firewall > Router Settings	28
Settings > Firewall > Internet Wi-Fi	29
Jsing the External Antenna Ports	30
How to Factory Reset the MobiiConnect 4G	31
Jninstalling the MobiiConnect 4G software	32
Precautions and Safety Information	33
RF Safety Information	34
Radio Frequency Energy	34
Declaration of Conformity - SAR	34
Technical Specifications	35
Contact Details	38

MobiiConnect 4G Overview

- **1.** USB plug for computer, AC adapter or car charger adapter
- 2. Reset button
- **3.** microSD™ memory card slot
- **4.** SIM card slot (Standard size only)
- **5.** LED status lights





LED indicators guide

Wi-Fi Status Light	Meaning
Not Lit	Wi-Fi is Off. Use Web Management page to turn back on
Blue solid	WPS (Wi-Fi Protected Setup) is active
Blue blinking	Wi-Fi is active

4G Status Light	Meaning
Red	Offline, not registered on a mobile network
Green solid	Registered on 3G or 2G network
Green blinking	Active data transfer on 3G or 2G network
Blue solid	Registered on 4G network
Blue blinking	Active data transfer on 4G network

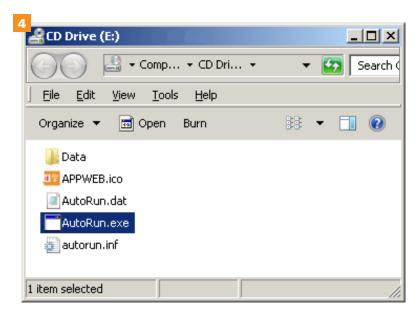
Manually running the installation software

The installation software is pre-loaded onto your USB modem. Typically, it will run automatically when you plug it in to a computer for the first time, but you can run it manually by doing the following.

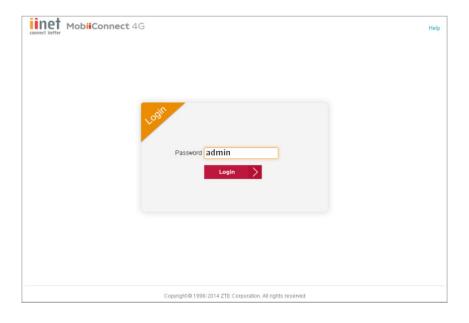
- 1. Plug the modem into a USB port on your computer.
- 2. If use Microsoft Windows and you see an AutoPlay window pop up, click Open folder to view files.
- **3.** Otherwise, you'll need to open **My Computer** (Windows) or **Macintosh HD** (Mac) and double click on the USB drive that the MobiiConnect 4G is plugged into **e.g. CD Drive** (**E:) MobiiConnect 4G**
- 4. Double click Autorun.exe
- 5. Run through the on-screen instructions. The installation will create a shortcut icon on your desktop.







Logging in to the Web Management page



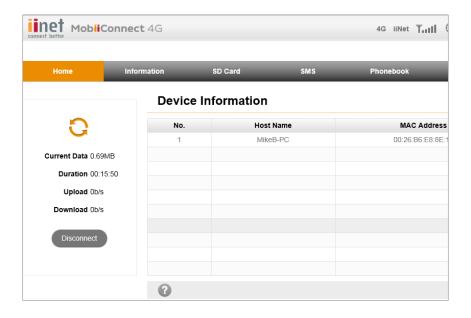
- 1. Open your internet browser and go to http://192.168.0.1
- 2. Log in with the default password **admin**. If you've changed your password from the default, use your custom password instead.

Web Management - Status icons

You'll see these icons in the upper right-hand corner of the Web Management page.

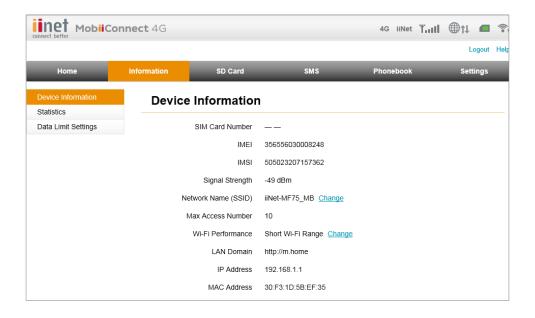
Status Icon	Meaning
	No SIM, PIN locked, PUK locked or faulty SIM
	SIM card is inserted
T×	No Network signal
Tull	Network signal level indicator
	Internet is disconnected
	Internet is connected
	Wi-Fi is ON with number of connected users

Web Management Home Page



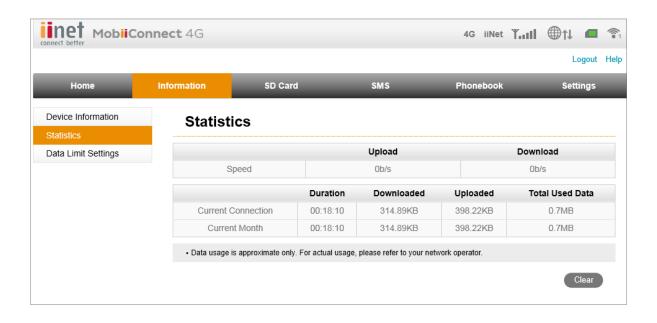
• The **Disconnect** button on the Home page will take MobiiConnect 4G offline.

Web Management - Information tab



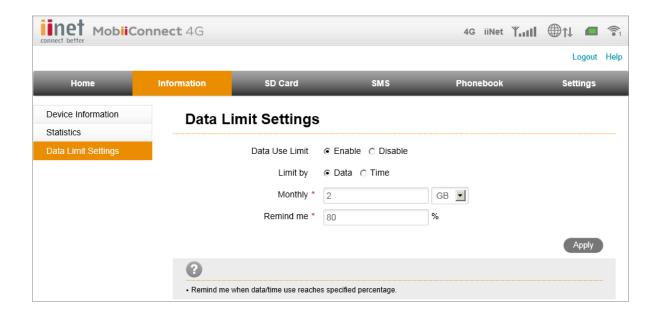
You can view the device information on this page.

Information > Statistics



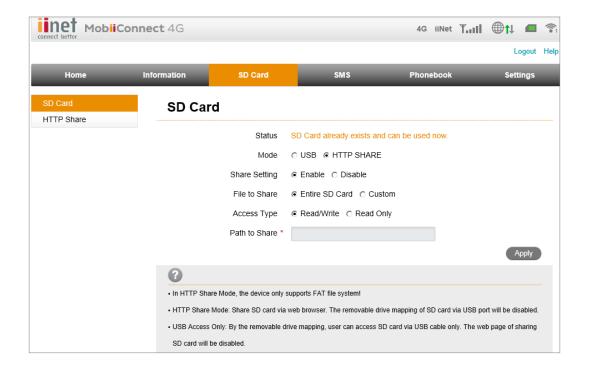
- Select **Statistics** from the left-hand column to view your data usage on this page.
- Please note that data usage shown here is approximate. Always refer to usage records provided by your Mobile
 Broadband provider. iiNet Group customers will find their usage records available in toolbox.iinet.net.au or their
 equivalent account management page.

Information > Data Limit Settings



- Select Data Limit Settings from the left-hand column to set data usage limits and reminders on your device.
- Please note that data usage recorded is approximate and may not be aligned with your billing cycle. Always refer to the usage alerts sent by your Mobile Broadband provider via SMS and/or email.

Web Management - SD Card tab



- If you insert a compatible microSD™ memory card in your MobiiConnect 4G, you can use it as an external drive to store and transfer files.
- Compatible microSD™ cards are FAT 16 format (up to 2GB) and FAT 32 format (up to 32GB).
- **USB Mode:** The SD card can only be accessed via the USB connection.
- **HTTP Share Mode:** The SD card can be accessed by all devices connected to the MobiiConnect 4G's Wi-Fi. When enabled, select HTTP Share from the left-hand column to access the files stored on the SD card.

Web Management - SMS tab

• iiNet Group Mobile Broadband services do not currently support this feature.

Web Management - Phonebook tab

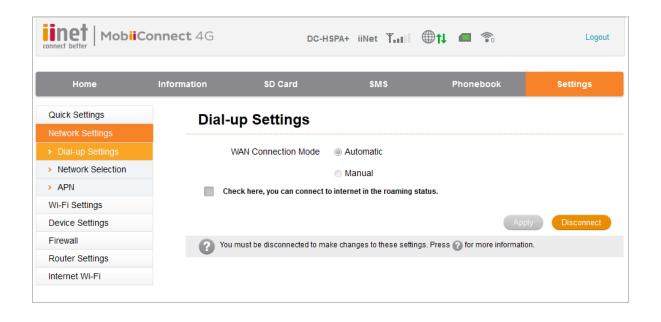
• iiNet Group Mobile Broadband services do not currently support this feature.

Web Management - Settings tab

• You'll see the Quick Settings wizard on this page. You can run through the steps to configure your device if required.

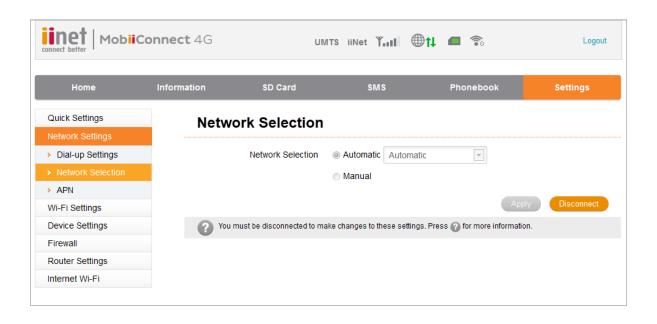


Settings > Network Settings > Dial up Settings



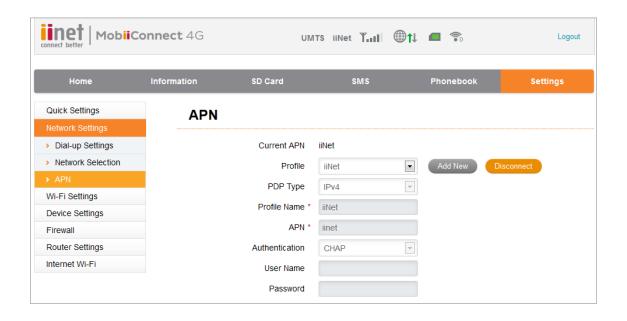
- The default setting for **WAN Connection Mode** is **Automatic**.
- If set to Manual, the MobiiConnect 4G will not automatically connect to the internet whenever it is plugged in.
- You can enable roaming mode on this page, but please note that international roaming is not offered with any iiNet Group Mobile Broadband Service. You should leave this disabled.
- If you want to change these settings, you need to click the **Disconnect** button first.
- If you make any changes, click **Apply** to save them.

Settings > Network Settings > Network selection



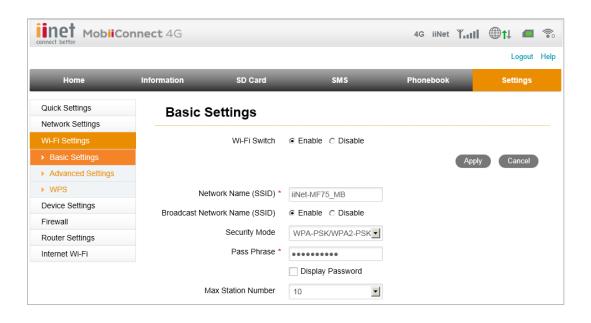
- Network Selection is set to **Automatic** by default. This is recommended because it allows your MobiiConnect 4G to default to the 3G or 2G networks in areas where 4G or 3G coverage is not available.
- If you want to change this setting, you need to click the **Disconnect** button first.
- If you make any changes, click **Apply** to save them.

Settings > Network Settings > APN



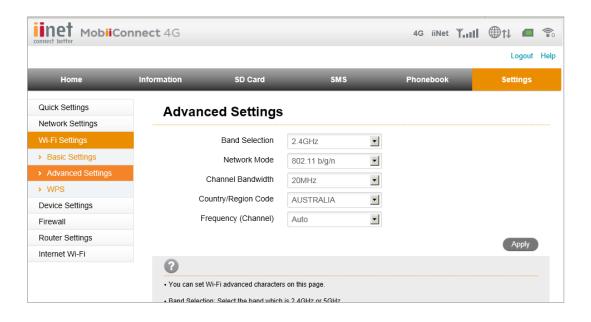
- The MobiiConnect 4G is preconfigured with default APN for iiNet (Westnet also uses this setting), Internode and TransACT.
- If you need to change this setting, you need to click the **Disconnect** button first.
- Select the correct **Profile** for your Mobile Broadband Service Provider from the drop-down menu.
- If required, click **Add New** to manually enter a new APN.
- Set a Profile Name, enter the correct APN details and then press Save to save your new APN profile.
- Click Set as default to save any changes. This will also make the selected APN profile your default connection setting.

Settings > Wi-Fi Settings > Basic Settings



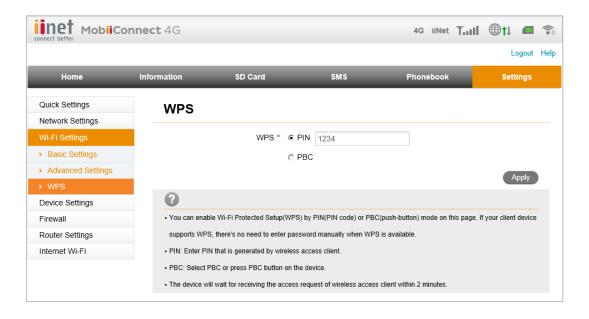
- Set **Wi-Fi Switch** to Enable or Disable to control the availability of your MobiiConnect 4G Wi-Fi. If disabled, other devices will not be able to connect to the MobiiConnect 4G wirelessly.
- On this page you can customise your **Network Name (SSID)** and **Password (Pass Phrase)** if desired.
- Password Security Mode should be set to WPA-PSK/WPA2-PSK for optimum security.
- Setting **Broadcast Network Name (SSID)** to **Disable** will hide your network name from all Wi-Fi devices. You'll need to manually enter your Network Name and Password on a device to connect to the Wi-Fi.
- Click Apply to save any changes.
- If you change your settings, all devices connected to the Wi-Fi will need to re-connect using the new settings.

Settings > Wi-Fi Settings > Advanced Settings



- On this page you can manually configure your advanced Wi-Fi settings.
- If you suspect you're experiencing network congestion on a specific Wi-Fi channel, select a different channel from the **Frequency (Channel)** drop-down menu.
- Band Selection should remain at 2.4GHz for use with Network Mode: 802.11 b/g/n. This setting supports most Wi-Fi devices currently sold in Australia.
- If you use older Wi-Fi devices, consider setting **Network Mode** to 802.11g only. Older devices may not support 802.11n Wi-Fi.
- Click Apply to save any changes.

Settings > WPS



WPS stands for "Wi-Fi Protected Setup". Follow the steps below to connect WPS-compatible devices to the Wi-Fi:

- 1. Set a PIN number and then click Apply to save your changes.
- 2. Enable WPS. Once enabled, WPS will remain active for 2 minutes.
- **3.** Connect your devices to the Wi-Fi using the **WPS PIN**. Please consult the user manual for your device for more detailed WPS connection instructions.

Settings > Device settings > Account Management

- WPS stands for "Wi-Fi Protected Setup". Follow the steps below to connect WPS-compatible devices to the Wi-Fi:
- You can change the password to log in to Web Management on this page.
- Make sure you write down your custom password and keep it somewhere safe.
- If you ever forget your custom password, you'll need to factory reset your MobiiConnect 4G using the instructions later in this manual. This will return the login password to the default "admin".

Settings > Device settings > PIN Management

- You can set a 4-digit PIN code for your SIM card on this page. A SIM PIN protects your SIM card from unauthorised use if it is lost or stolen.
- If you set a SIM PIN, you'll need to log in using the SIM PIN each time you use the MobiiConnect 4G (or any other device the SIM card is inserted into).
- If you need to change these settings, you need to click the **Disconnect** button first.
- You must enter your current SIM PIN to change or disable the SIM PIN. Your default SIM PIN should be **0000**.
- If you make any changes, click **Apply** to save them.
- If you enter the incorrect SIM PIN three times in a row, you'll lock your SIM card. You'll need your **PUK code** (Personal Unlocking Key) to unlock it.
- Your PUK code is available in Toolbox. Learn more.

Settings > Device settings > Reset

You can use this page to action a Factory Reset of your MobiiConnect 4G without using the Reset button located underneath the back cover.

Please note

All custom settings, passwords and APN profiles will be lost if you factory reset the MobiiConnect 4G.

- Click Reset to restore settings to factory defaults.
- The MobiiConnect 4G will restart. It may take up to 5 minutes to reboot.
- All settings will be restored to factory defaults:

Default Web Management login password: admin

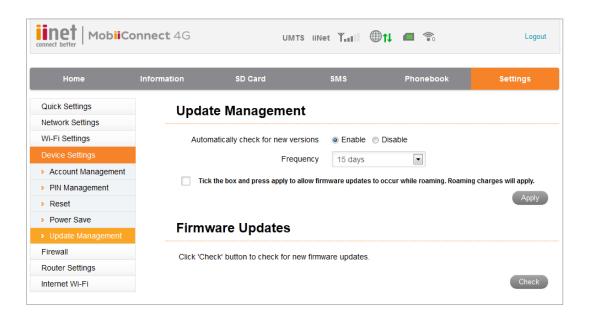
Default Wi-Fi Network Name (SSID): Located on the sticker underneath the back cover of your device.

Default Wi-Fi password: Located on the sticker underneath the back cover of your device.

Settings > Device settings > Power Save

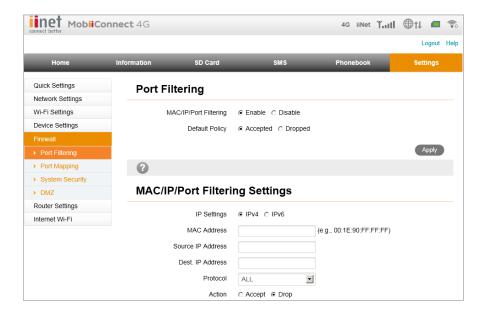
- You can adjust the Power Saving settings on this page.
- By default, **Wi-Fi Performance** is set to **Long Range Wi-Fi**. This provides the best Wi-Fi coverage and data speeds, but it does use more power.
- If the device that MobiiConnect 4G is plugged in to is connected to an electrical outlet or another non-battery power source, there should be no need to adjust this setting.
- If you are using a laptop on batteries, you may wish to change the Wi-Fi Performance to Short or Medium Range.
- Short Wi-Fi Range will provide the best power saving, but you will experience a shorter Wi-Fi range and slower data speeds over distance.

Settings > Device settings > Update Management



- You can check for MobiiConnect 4G software updates on this page.
- Press Check to manually check for updates.
- Under **Cycle Settings**, you can schedule the device to automatically check every number of days. Click **Apply** to save any changes to this setting.

Settings > Firewall > Port Filtering

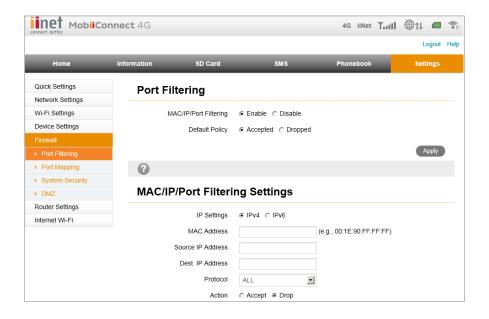


- You can adjust Port Filtering setting on this page.
- Select Enable to turn on Port Filtering, and then click Apply.
- You can apply filters based on MAC Address, Source IP Address, Destination IP Address and choose to drop or accept the packets. Click **Apply** to save your changes.

Please note

Firewall settings are for advanced users and network administrators. Configuring these settings is not supported by any iiNet Group Support Team; please contact your gaming/application provider for assistance with this.

Settings > Firewall > Port Mapping



- You can customise Port Mapping setting on this page.
- Port mapping can be used to allow a specific external server or computer access to your machines located on your LAN.
- Select **Enable** to turn on Port Mapping, and then click **Apply**.
- Enter the Port Mapping settings as required and then click **Apply** to save your changes.

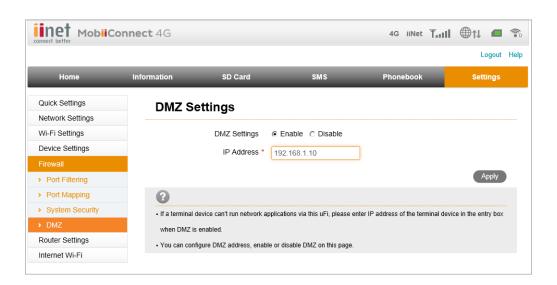
Please note

Firewall settings are for advanced users and network administrators. Configuring these settings is not supported by any iiNet Group Support Team; please contact your gaming/application provider for assistance with this.

Settings > Firewall > System Security

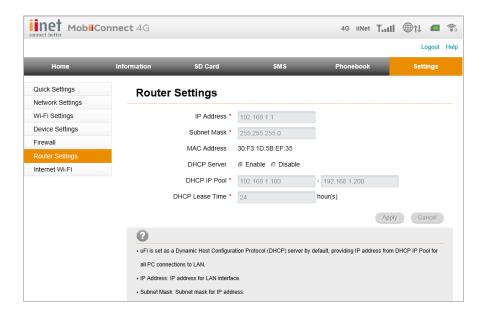
- You can enable Remote Management via the WAN on this page. You should only do this if you have changed your
 Web Management login password to a custom password.
- If you enable Remote Management while the login password is still the default "admin", this creates a security risk for your account and personal information.
- You can also enable the PING filter on this page. If the filter is enabled, PING is blocked.

Settings > DMZ



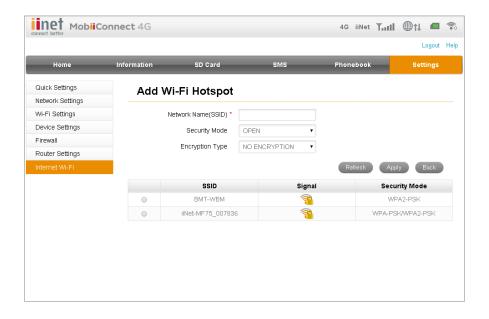
On this page you can enable the DMZ to open up all ports for a particular IP Address.

Settings > Firewall > Router Settings



- On this page you can see the Router settings.
- For use with an iiNet Group Mobile Broadband service, you should always keep the DHCP Server **enabled**.
- Please leave the IP address and Subnet Mask on the default settings.

Settings > Firewall > Internet Wi-Fi



- On this page you can enable the MobiiConnect 4G Wi-Fi to connect to another Wi-Fi Hotspot to share the internet connection
- When Internet Wi-Fi is enabled, it is not possible to use the **Disconnect** button on the Home page. This is because the Wi-Fi Switch function overrides the manual disconnect feature.
- When you fully connect to a different Mobile Broadband Hotspot, the MobiiConnect 4G's connection is disabled. Your MobiiConnect 4G will receive its internet connection from the other Wi-Fi Hotspot and share this connection with all devices connected to it.
- This can be useful at home where a Wi-Fi hotspot can connect to your home Wi-Fi (e.g. from an ADSL broadband or fibre internet service).

Using the External Antenna Ports

- The MobiiConnect 4G only supports TS9 connection external Wi-Fi antennas that are suitable for use with ZTE data products.
- Using dual antennas is recommended. If you only have a single antenna, use the main port at the tip of the device.
- The antenna ports are delicate, so insert and remove external antennas with care. Do not pull on the cable. Physical damage to the antenna ports will render your MobiiConnect 4G unusable and is not covered by the manufacturer's warranty.

How to Factory Reset the MobiiConnect 4G

A factory reset is useful if you have forgotten your custom passwords and can no longer access the Wi-Fi network or Web Management page.

Please note

All custom settings, passwords and APN profiles will be lost if you factory reset the MobiiConnect 4G.

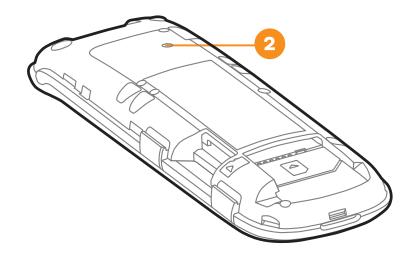
- 1. Remove the back cover of the MobiiConnect 4G.
- 2. The reset button is located in a small hole on the back panel (see 2. Reset button in the image).
- **3.** Using a pen or paperclip, gently press and hold the reset button for 5 seconds or until the device restarts. It may take up to 5 minutes to reboot.
- **4.** All settings will be restored to factory defaults.

Default Web Management login password: admin

Default Wi-Fi Network Name (SSID): Located on the sticker underneath the back cover of your device.

Default Wi-Fi password: Located on the sticker underneath the back cover of your device.

You can also action a factory reset in the Web Management page at Settings > Device Settings > Reset.



Uninstalling the MobiiConnect 4G software

Windows

• Start Menu > All Programs > MobiiConnect 4G > Uninstall

Mac OSX

Applications > MobiiConnect 4G > Uninstall

Precautions and Safety Information

- Some electronic devices are susceptible to electromagnetic interference. The MobiiConnect 4G is a transmitting device and may cause interference to sensitive electronic equipment such as audio systems, vehicle systems and medical equipment. Please consult the manufacturer of the other device before use.
- Operation of MobiiConnect 4G may interfere with medical devices like hearing aids and pacemakers. Please keep the MobiiConnect 4G more than 20 centimetres away from such medical devices, or turn it off if necessary.
 Consult a physician or the manufacturer of the medical device before using the MobiiConnect 4G near such devices.
- Store the MobiiConnect 4G out of the reach of children and in a cool, dry place.
- The MobiiConnect 4G is not waterproof, and it contains sensitive electronic circuitry. Do not expose the modem to any liquids, high temperatures or shock.
- Only use accessories that are authorised by the manufacturer. Using unauthorised accessories may affect performance or cause damage.
- Avoid using the MobiiConnect 4G in areas that emit electromagnetic waves or in enclosed metallic structures e.g. lifts/elevators.
- There are no user serviceable parts inside the MobiiConnect 4G. Unauthorised dismantling or repair will void the warranty.
- Don't use the MobiiConnect 4G immediately after a sudden temperature change (e.g. from an air conditioned environment to high temperature and humidity outside). In such cases, condensing moisture inside the device could cause damage. Unplug the device and wait 30 minutes before use.

RF Safety Information

The MobiiConnect 4G has internal antennas. For optimum performance with minimum power consumption do not shield the device or cover with any object.

Covering the device affects signal quality and may cause it to operate at a higher power level than needed.

Radio Frequency Energy

The MobiiConnect 4G is a low-power radio transmitter and receiver. When switched on, it intermittently transmits radio frequency (RF) energy (radio waves).

The transmit power level is optimized for best performance and automatically reduces when there is good quality reception.

Under poor network conditions the modem transmits at a higher power level and may get hot.

Declaration of Conformity - SAR

The MobiiConnect 4G is designed to be used in close proximity to the body. We declare that the product detailed in this manual, and in combination with our accessories, conform to the essential requirements of The Radio Communications Standard (Electromagnetic Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 5mm from the body. The worst-case SAR result is published on zte.com.au



Technical Specifications

Network compatibility	LTE 1800, 2600 MHz UMTS 900, 2100 MHz GSM 900, 1800, 1900 MHz
Dimensions	95 x 30 x 14m. Approx 30g
Data Rates*	LTE download speeds up to 100Mb/s LTE upload speeds up to 50Mb/s HSPA+ Downlink up to 42Mb/s HSDPA Mode up to 21.6Mb/s HSUPA Mode up to 5.76Mb/s
Voltage	5V
Current	Resting: 100mA rms Nominal: 500mA Nominal: 500mA

Supported Operating systems	Windows 8, 7, XP SP3, Vista MAC OS X 10.5 and above
Wi-Fi	802.11a/b/g/n (2*2 11n features), WPA, WPA-PSK, Maximum 10 users, WPS PIN, Max Tx = +15dBm in 11b mode.
Memory card	Up to 32GB microSDHC™
Antenna ports	Dual TS9 connector for Rx Diversity, MIMO
Temperature	-5°C to +45°C

^{*} Download/upload speeds will vary due to distance from the cell, local conditions, user numbers, file source, hardware, software and other factors.

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The manual is published by ZTE Corporation. We reserve the right to make modifications on errors or update specifications without prior notice.

Version 1.0 May 2014



iiNet Support

Available 24/7 13 22 58 support@iinet.net.au

iiNet Business Support

6am to 6pm (WST) Mon-Fri 13 24 49 bizsupport@iinet.net.au

Westnet Support

Available 24/7 1300 786 068 support@westnet.com.au

Westnet Business Support

8:30am to 5pm (WST) Mon-Fri 1300 786 006 support@transact.com.au

TransACT Support

13 30 61 support@transact.com.au

Internode Support

13 66 33 support@internode.on.net

Adam Internet:

1300 002 326 support@adam.com.au



If you have any issues with your MobiiConnect 4G or technology just isn't your strong point, you can always call our friendly Support Team for a hand.